



# Customer Complaint Form

More Than Trading

Pacific Union (Seychelles) Limited

**Email:** [info@puprime.com](mailto:info@puprime.com)

**Web:** [www.puprime.com](http://www.puprime.com)

**Address:** 9A, CT House, Providence, Mahe, Seychelles

## Customer Complaint Form

Please fill in your details & form below

<b>Name of Client:</b>	
<b>Client Email Address:</b>	
<b>Trading Account Number:</b>	
<b>Client Telephone Number:</b>	
<b>Date of the Complaint:</b>	

### Nature of Complaint:

(Please state full details below and attach relevant documents)

Complaint received by:

.....

Initial response to client (24h):

.....

Informed client of initial action taken: YES / NO

Final response:

.....

Final response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: [compliance@puprime.com](mailto:compliance@puprime.com)